



# Breakout Seminar Guide



## STEP 1

### Register your attendance

at iLINKSX by completing the online booking form on the website [www.ilinksmersey.nhs.uk](http://www.ilinksmersey.nhs.uk)



## STEP 2

### Choose which seminar you would like to attend for the morning and afternoon breakout session -

a description of each seminar can be found within this guide...



## STEP 3

### Complete our online form

with the details of which seminar you would like to attend for each session e.g. my choice for **session one** is...

" **session two** is...

A link to this form will be e-mailed to all registered delegates, so please keep a look out!

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## Our Sponsors



# Welcome to our breakout seminar guide...

Thank you for your interest in attending iLINKS X. This guide provides a useful overview of the breakout sessions that will be taking place throughout the day and where these sessions will take place. A synopsis for each session, including speaker details, is available within this guide, along with a reference to how each session relates to this year's key themes - **Empower, Enhance, Connect, Innovate** and **Secure**.

## BOOK NOW: Breakout seminar sessions!

If you haven't already booked to attend iLINKS X, please register as a delegate online at: [www.ilinksmersey.nhs.uk](http://www.ilinksmersey.nhs.uk) You will then be sent a link to an online form and asked to choose which of the following seminars you would like to attend. Please select **ONE seminar for the morning breakout session** and **ONE seminar for the afternoon breakout session**. If you have any questions or require further information, please contact the iLINKS Innovations Event Team at: [ilinksinnovations@imerseyside.nhs.uk](mailto:ilinksinnovations@imerseyside.nhs.uk)

Golden Miller Suite

Papillon Suite

Corbiere Suite

Lord Sefton Boxes 1 & 2

Lord Sefton Boxes 3 & 4

Lord Sefton Boxes 5 & 6

Earl of Derby Boxes 3 & 4

Earl of Derby Boxes 5 & 6

Lower Saddle Bar

Media Centre

8:30 am - 9:15 am Registration [Sunloch Suite]

9:15 am - 10:45 am Morning Keynote Address and Med X Panel [Golden Miller Suite]

10:45 am - 11:15 am Morning Refreshments & Exhibitor Marketplace [Sunloch Suite]

11:15 am-12:15 pm <b>Breakout Seminar Session One</b>	Unleashing innovation in your hospital	Managed service provision for digital transformation - innovative framework overview 	Healthy Children: transforming child health information 	Building a collaborative patient/clinician platform	Are you ready for the NHS App?	Dare to dream digital in Continuing Healthcare to improve quality and performance - adoption and outcomes	This is not just any award... this is an Unsung Hero Award!	Using the Management and Supervision Tool (MaST) to support safe decision making and effective caseload management	Leading a culture for innovation and improvement	Primary Care: A digital overview
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12:15 am - 1:15 pm Lunchtime Refreshments & Exhibitor Marketplace [Sunloch Suite]

1:15 pm - 2:30 pm Afternoon Keynote Address followed by the Cheshire and Merseyside Digit@LL Awards [Golden Miller Suite]

2:30 pm - 3 pm Afternoon Refreshments & Exhibitor Marketplace [Sunloch Suite]

3 pm - 4 pm <b>Breakout Seminar Session Two</b>	Unleashing Innovation in your hospital	Forcare and Share2Care 	EMIS Health Seminar Session 	Working without walls - the journey to Office 365 and Azure	A Paperlight Journey: Digital transformation of community nursing enabled through agile working	Interactive telehealth demonstration	Govroam - providing secure wireless access for the Merseyside and Cheshire HCP	CCC Personal Appraisal Development Review System (PADR) - The why, the how and the what next!	Harnessing the potential of technology to improve services for staff and patients	Primary Care: A digital overview
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4 pm iLINKS X Close

Key themes  
#iLINKSX



### Our Sponsors



Presentation	Morning Breakout Session [11:15 am - 12:15 pm]	Location
1	Unleashing innovation in your hospital	Golden Miller
2	Managed service provision for digital transformation - innovative framework overview	Papillon Suite
3	Healthy Children: transforming child health information	Corbiere Suite
4	Building a collaborative patient/clinician platform	Lord Sefton Boxes 1 & 2
5	Are you ready for the NHS App?	Lord Sefton Boxes 3 & 4
6	Dare to dream digital in Continuing Healthcare to improve quality and performance - adoption and outcomes	Lord Sefton Boxes 5 & 6
7	This is not just any award... this is an Unsung Hero Award!	Earl of Derby Boxes 3 & 4
8	Using the Management and Supervision Tool (MaST) to support safe decision making and effective caseload management	Earl of Derby Boxes 5 & 6
9	Leading a culture for innovation and improvement	Lower Saddle Bar
10	Primary Care – A Digital First Practice	Media Centre

Presentation	Afternoon Breakout Session [3 pm - 4 pm]	Location
1	Unleashing innovation in your hospital	Golden Miller
2	Forcare and Share2Care	Papillon Suite
3	EMIS Health Seminar Session	Corbiere Suite
4	The journey to Office 365	Lord Sefton Boxes 1 & 2
5	A Paperlight Journey: Digital transformation of community nursing enabled through agile working	Lord Sefton Boxes 3 & 4
6	Interactive telehealth demonstration	Lord Sefton Boxes 5 & 6
7	Govroam - providing secure wireless access for the Merseyside and Cheshire HCP	Earl of Derby Boxes 3 & 4
8	CCC Personal Appraisal Development Review System (PADR) - The why, the how and the what next!	Earl of Derby Boxes 5 & 6
9	Harnessing the potential of technology to improve services for staff and patients	Lower Saddle Bar
10	Primary Care – A Digital First Practice	Media Centre

# Morning Breakout Session

11:15 am - 12:15 pm

## 1 Unleashing innovation in your hospital

11:15 am - 12:15 pm: Golden Miller Suite

**Presented by: Iain Hennessey, Clinical Director of Innovation, Alder Hey NHS Foundation Trust.**

Most hospitals are sitting on an enormous untapped resource of innovative ideas and people, but never realise what they have. At Alder Hey Children's Hospital we have been developing a culture that allows innovation to be unleashed from our staff. The results have been incredible and often unexpected. In this session we will explore some case studies and observations from this project.

### Who would benefit from attending this session?

Anyone with an interest in using digital technology to enhance the experience of care.

**Empower Innovate**

## 2 Managed service provision for digital transformation - innovative framework overview

11:15 am - 12:15 pm: Papillon Suite

**Presented by: Neil Roberts, Head of Public Sector, Fortrus; Jaki Allen-Free - GDE Programme Director, Liverpool Women's NHS Foundation Trust and Jon Davies, Athena.**

Fortrus will be introducing their new Managed Service Framework for Digital Transformation; showcasing how the NHS can transform the way they purchase and implement digital transformation. Taking you through the innovative ways to deliver improved care and outcomes for your patients, whilst ensuring your financial targets and opportunities for collaboration are easily accessible. Fortrus will be joined by one of their partners as well as Jaki Allen-Free from the GDE programme at Liverpool Women's NHS Foundation Trust, the team will showcase examples of successful and on-going projects which can be replicated across the region.

### Who would benefit from attending this session?

Anyone who is looking at ways to deliver digital transformation in a coordinated way. Working with a best in class supplier eco-system to deliver successful outcome based business cases. A one stop shop for products, solutions and resources to manage and deliver digital technology road maps for the region.

**Empower Enhance Connect Innovate Secure**



## 3 Healthy Children: transforming child health information

11:15 am - 12:15 pm: Corbiere Suite

**Presented by: Mike Fuller, Regional Director of Marketing, InterSystems.**

The eRedbook is an important tool for parents and health professionals to keep track of a child's health from pregnancy to when it is five years old. It is designed to record growth charts, important milestones, health screenings, reviews and immunization programmes. However, the eRedbook is only effective if it is complete and up-to-date and the right people have timely access to it. Unfortunately, some areas of Child Health Services remain disjointed, and are paper-based and manually intensive. Sometimes information vital to the health, wellness, and security of a child is too slow to be transferred or is siloed between Services. These information gaps can result in the child not receiving the support they may need. NHS Lancashire decided that they could lead a revolution in Digital Child Health Information that closes these gaps. Working with InterSystems, they created an Event Management System (EMS) that publishes information from the Health Children Pathway for Early-years within the region. Health workers can communicate with each other and give parents and carers easy and timely access to the information they need to keep their family safe and well. This innovative new technology is instrumental to future quality and effectiveness of Digital Child Healthcare in England. It implements new models in information sharing. The programme uses the National Child Health FHIR specifications standards as defined by NHS Digital. It is a blueprint for the Healthy Children Pathway in other areas.

### Who would benefit from attending this session?

Anyone involved in or with an interest around Child Health Services, joined-up Health and Social Care, interoperability, HL7 FHIR and national guidance and strategy. If you are an NHS organisation and want to learn more about how this can be replicated for your own region, please join the session.

**Empower**



## 4 Building a collaborative patient/clinician platform

11:15am - 12:15 pm: Lord Sefton Boxes 1 & 2

**Presented by: Tony Schaffel, Program Lead - WellPRES, Healthier Lancashire ICS; Nick Wood, CCIO Lancashire Teaching Hospital, Lancashire Teaching Hospitals NHS Foundation Trust; Andrew Thompson, Chief Technical Officer, Healthier Lancashire ICS and Janez Bensa, CEO, Parsek.**

The presentation will showcase the work in Lancashire and South Cumbria in bringing together a clinical platform - LPRES and a people platform WellPRES. It will use at its first user case the breast cancer self managed care pathway but will also show how LTC and major disease will benefit from this innovative approach.

### Who would benefit from attending this session?

Anyone with an interest in connecting the person/patient to their health record but additionally bringing in the clinician/health care professional/care into the 'care circle'.

**Empower Enhance Connect**

## 5 Are you ready for the NHS App?

11:15 am - 12:15 pm: Lord Sefton Boxes 3 & 4

**Presented by: Catherine Stukley, Digital Transformational Change Manager, Liverpool CCG; David Hodnett, Programme Delivery Lead, NHS Digital and Kayleigh Buckley, Implementation Lead, NHS England.**

The NHS App is a new simple and secure way for patients to access a range of NHS services on their smartphones and tablets. GP practices across England are preparing for the NHS App so that practice staff and patients can make the most of it by following three steps.

- Step 1. Brief your staff
- Step 2. Prepare your systems
- Step 3. Tell your patients

This session will provide an overview of the NHS App and its development, as well as practical support and advice on each of the three steps. The session will include feedback from Liverpool practice staff who were involved in testing the NHS App before it was released nationally. Representatives from the NHS App team at NHS Digital and NHS England will be on hand to answer questions and gather feedback on the app and support materials. Are you ready for the NHS App?

### Who would benefit from attending this session?

Practice Managers, Practice Staff and Primary Care Leads.

**Empower Enhance Connect Innovate Secure**

## 6 Dare to dream digital in Continuing Healthcare to improve quality and performance - adoption and outcomes

11:15 am - 12:15 pm: Lord Sefton Boxes 5 & 6

**Presented by: Simon Williams, Director, IEG4 Ltd; Rachel Raw, Operations Manager, Cheshire and Wirral CCGs - Continuing Healthcare Team and Jackie Gill, Product Manager IEG4 Ltd.**

Continuing Healthcare assesses and provides funding and care for our patients with complex primary health needs. In 2017, a NHSE strategic improvement programme was initiated to drive overall improvement programmes and digitising the service was identified as one of the key enablers to improvement. The Cheshire and Wirral CCG Continuing Healthcare team took the brave decision to co-develop a new innovative digital solution to transform the referral, assessment and workflows in Continuing Healthcare. We will discuss the development and adoption of the digital solution and the benefits realised through the roll out across multiple stakeholders in Cheshire and Wirral. Digitisation was an enabler of change to the service delivery and is now a best practice case for NHSE. The solution has been selected to the NHS Innovation Accelerator as one of the high impact innovations to be supported for widespread adoption. We would like to understand from the audience what they see as the enablers and barriers to widespread adoption in the NHS.

### Who would benefit from attending this session?

Anyone with an interest in digital adoption and an interest in the benefits that digitisation can bring to existing services. The presentation explores how staff across multiple organisations in NHS and Local Authorities engage with a new way of delivering a service through digitisation.

**Enhance**

## 7 This is not just any award... this is an Unsung Hero Award!

11:15 am - 12:15 pm: Earl of Derby Boxes 3 & 4

**Presented by: Don Tomlinson, Founder of the Unsung Hero Awards and Laura Tomlinson, Relationship Manager – Unsung Hero Awards, Unsung Hero Awards Community Interest Community.**

**Friday 28th February 2020 (save the date)** will celebrate the **6th National, Annual Unsung Hero Awards for NHS Non-Medical staff and Volunteers**. These are the only National Awards that truly celebrate the amazing work done behind the scenes by staff and volunteers in the NHS whose work and achievements often go unseen and unheard. These are the people, the Unsung Heroes, who go above and beyond the call of duty. The aim of the Unsung Hero Awards has always been to shine a light onto the hard work that non-medical staff and volunteers of the NHS strive towards daily. Work that is often overlooked, despite non-medical employees making up nearly half of the workforce.

Once a year the UHA holds an Awards Gala Dinner in a top hotel in Manchester, where hundreds of attendees from the NHS are welcomed and celebrated for their efforts and achievements. These 'Unsung Heroes' are accompanied by senior management in many cases, and our wonderful Sponsors and Partners.

**But as spectacular as this night is, it does not end there.** What makes this a truly unique event is that the UHA Awards team **work throughout the twelve months before and after each Awards night** to promote and continue to celebrate the winners and runners-up by on-site visits and promotions. Promotions that reflect the culture and values of our wonderful NHS. Since the last awards on March 1st this year, the team have already visited NHS Trusts in Scotland, England and have been warmly received by NHS England, both in London and Leeds. There are more on-site Trust visits planned in Wales in the near future. We are now working closely with other NHS organisations in addition to NHS England including The NHS Leadership Academy, NHS Improvement and NHS Digital. These visits are **ideal opportunities** for us to **actively promote** the support given to the UHA and the NHS by the growing number of **sponsors and partners**.

These Awards are **exclusively for the NHS** and **exclusively for Non-Medical staff and Volunteers** in England, Ireland, Scotland and Wales – **truly National**.

### Who would benefit from attending this session?

This session will be of benefit to anyone who believes that non-medical staff and volunteers working in the NHS don't always receive the recognition they deserve for the amazing work they do. This is an excellent opportunity to learn about a simple but highly effective way to help improve staff engagement and morale. A way to celebrate role models and give those people working "behind the scenes" a sense of self-worth. We will hear about people who have never won an award ever before and the effect it has upon their lives and work. We will hear from people who believe that "going the extra mile" is a normal thing to do, people who truly love the NHS and their part in its future. Their sense of pride in being recognised by their peers and their senior managers. The Awards also celebrate whole teams of non-medical staff and provide opportunities to showcase some of the great innovations being made, particularly in IT and digital projects, within the NHS. This session will also appeal to supporters and sponsors of iLINKS X as it will describe unique opportunities to continue to promote their support of the NHS throughout the 12 months National Marketing Campaign following the Awards ceremony in February of next year. After 5 years, these Awards are now a proven way of EMPOWERING, ENHANCING and CONNECTING non-medical staff and volunteers in the NHS – giving them a sense of pride in their work and their place in the NHS, helping to remind them to always "go the extra mile" for the benefit of all.

**Empower Enhance Connect**

## 8 Using the Management and Supervision Tool (MaST) to support safe decision making and effective caseload management

11:15 am - 12:15 pm: Earl of Derby Boxes 5 & 6

**Presented by: Adam Drage, Clinical Business Change Manager, Mersey Care NHS Foundation Trust.**

Practitioners and managers in the NHS do an amazing job every day, but we do not always have the right tools to help us. In Community Mental Health Teams we are constantly asked to provide critical information to demonstrate a safe and quality service. "Who are your most unwell patients right now?"; "Which patients might be admitted this week?"; "How complex is your caseload?"; "Have you seen your most unwell people this week?"; "How many people can you discharge back to Primary Care?"; "Are all your KPIs up to date?" We should be able to answer all these questions without feeling overwhelmed and stressed, but without the right tool to access this data we can have not been able to do so.

MaST is that tool. It is an e-dashboard which shows essential patient data to support safe decision making and effective caseload management. MaST takes data from the electronic record system, runs it through an algorithm and determines an individual's score for "complexity" and "risk of crisis." This supports practitioners and managers to identify the level of support required for each patient. The data can be used at patient level, team level and strategic level. MaST has contributed to improved patient safety, service effectiveness, data quality and staff wellbeing.

In this session, we will show you how the MaST has become the most well received innovation amongst nurses, medics and managers and senior managers across the CMHTs in Mersey Care.

### Who would benefit from attending this session?

This session will be of interest to anybody working in the NHS and will be of particular interest to people who work in a community setting. MaST is a tool to improve individual caseload management, team level caseload management and service transformation. MaST presents your data in a way that allows you to understand exactly who your service is being used by and how. This allows you to start thinking differently about how to ensure that the right people are receiving the right service.

Enhance Innovate

## 9 Leading a culture for innovation and improvement

11:15 am - 12:15 pm: Lower Saddle Bar

**Presented by: Juliette Kumar, Associate Director of Improvement and Education and Jen Kohan, Head of the Coaching Academy, Innovation Agency.**

This session will help you launch and support innovation and transformation in your community as together we examine effective change management and the leadership and coaching dispositions needed for supporting healthy organisational cultures. Join us to explore the critical role culture plays in innovation and improvement, share knowledge about leadership and modelling behaviours, and consider next steps for your innovation journey. In this interactive session, you will reflect on your own leadership style and how you can engage others within your organisation in order to successfully nurture a culture for innovation and improvement. **Benefits from attending:** You will leave with a greater awareness of how leadership impacts on a culture for innovation; and some practical tools and approaches you can apply in your own organisation.

### Who would benefit from attending this session?

Anyone grappling with the challenges of leading small or large scale change in NHS or social care, who wants to improve their understanding of how workplace culture impacts on the success of those changes.

Enhance Innovate

## 10 Primary Care – A Digital First Practice

11:15 am - 12:15 pm: Media Centre

**Presented by: Louise Taylor, Primary Care Business Change Manager; Paul Shillcock, Primary Care Informatics Manager, Helen Kershaw, Information Governance (IG) Lead, NHS Informatics Merseyside.**

In response to feedback from practice staff, we will be delivering a day of Primary Care focussed workshops and demonstrations, and would be delighted if you and your practice colleagues can attend. There will be two workshops during the day. This workshop will focus on:

- **GP Contract** - a run through the digital specifications and how NHS Informatics Merseyside will support you to deliver these new requirements.
- **Information Governance** - how NHS Informatics Merseyside can support you with the toolkit.
- **Digital projects and innovations** - an overview and demonstration of the digital tools and functionality available to you. These will be set up as three specific zones which will include Clinical, Non-Clinical, and Reception. We aim to use these interactive zones to introduce you to some of the current technology and solutions available to support your working day. This will include Express Access and Reception Devices, E-Consult and Vidyo Consult to name but a few.

### Who would benefit from attending this session?

Any practice staff would benefit from attending this session.

Empower Enhance Connect Innovate Secure

# Afternoon Breakout Session

3 pm - 4 pm

## 1 Unleashing innovation in your hospital

3 pm - 4 pm: Golden Miller Suite

**Presented by: Iain Hennessey, Clinical Director of Innovation, Alder Hey NHS Foundation Trust.**

Most hospitals are sitting on an enormous untapped resource of innovative ideas and people, but never realise what they have. At Alder Hey Children's Hospital we have been developing a culture that allows innovation to be unleashed from our staff. The results have been incredible and often unexpected. In this session we will explore some case studies and observations from this project.

**Who would benefit from attending this session?**

Anyone with an interest in using digital technology to enhance the experience of care.

**Empower Innovate**

## 2 Forcare and Share2Care

3 pm - 4 pm: Papillon Suite

**Presented by: Stephen Jessop, Business Manager UKI, Forcare; Alison Jordan, LHCRE Programme Director, Alder Hey Children's Hospital NHS Foundation Trust; David Reilly, Head of Interoperability, Alder Hey Children's Hospital NHS Foundation Trust; Zoe Hussin, Clinical Implementation Manager, Alder Hey Children's Hospital NHS Foundation Trust and Louise Bennett, Business Development Manager, Healthcare Gateway.**

A joint presentation by clinical and IT managers from Alder Hey Children's Hospital, Healthcare Gateway and Forcare providing the background, current status and future plans for interoperability across Cheshire and Merseyside. Clinicians will have real-time access to the electronic patient record to review relevant clinical information about the patient for better informed clinical decisions and improve health outcomes for patients.

- **Accessibility** - Improved accessibility to health and social care information for the purposes of direct care.
- **Efficiency** - Delivering healthcare in a manner which maximises resource use and avoids waste e.g. duplicate tests.
- **Safety/Quality** - Reducing the number of deviations in care among individuals through the availability of an individual's health and social care record.
- **Improved patient experience** - Improved patient interactions and perceptions with health and social care organisations.

**Who would benefit from attending this session?**

Anyone with an interest in seeing how technology can improve direct patient care across the NHS by connecting healthcare professionals across care boundaries, creating a shared health and social care record for people living and working in the North West Coast.

**Connect**



### 3 EMIS Health Seminar Session

3 pm - 4 pm: Corbiere Suite



Details of session to be confirmed shortly.

### 4 The journey to Office 365

3 pm - 4 pm: Lord Sefton Boxes 1 & 2

**Presented by: Amy Freeman, Associate Director of IT, Mid Cheshire Hospitals NHS Foundation Trust and Rob Heath, Microsoft Account Manager, Microsoft.**

Mid Cheshire Hospitals NHS Foundation Trust are one of the first Acute Trusts in the country to fully adopt Microsoft Office 365 and to meet the NHS secure e-mail standard but this was only the beginning of the journey. The Trust is well down the road to cloud and now benefit from a cloud data warehouse, cloud servers, improved app development with PowerApps, improved collaboration, virtual multidisciplinary team meetings, video consultations and agile working. In this session, we would like to share with you our story and answer any questions you may have.

**Who would benefit from attending this session?**

Anyone with an interest in cloud, business intelligence, collaboration, virtual consultations, virtual multidisciplinary team meetings and agile working.

[Enhance](#) [Connect](#) [Innovate](#)

### 5 A Paperlight Journey: Digital transformation of community nursing enabled through agile working

3 pm - 4 pm: Lord Sefton Boxes 3 & 4

**Presented by: Ronnie Gould, Senior Project Manager, NHS Informatics Merseyside; Matthew Leigh, Desktop Services Manager, NHS Informatics Merseyside and Karina Woodyer-Smith, Service Lead for Integrated Nursing, Mersey Care NHS Foundation Trust.**

This session provides an overview of the community nursing service's journey to become 'Paperlight'. Through the co-production and co-design of systems and processes, this programme of work has enabled patient data to be recorded and digitally viewed at the point of care within community settings. This shift in approach for front line clinicians is a huge cultural change that is using digital technology to transform delivery of front line services and most importantly helping to improve patient safety. Please come and join us as we showcase some of the innovative work that is enabling this change.

**Who would benefit from attending this session?**

Anyone with an interest in embedding digital technologies into their community teams such as: clinical leads, transformation leads, IT strategy, IT project management and frontline clinical staff.

[Enhance](#) [Connect](#) [Innovate](#)

### 6 Interactive telehealth demonstration

3 pm - 4 pm: Lord Sefton Boxes 5 & 6

**Presented by: Peter Almond, Health Technology Programme Manager, Mersey Care NHS Foundation Trust and Cathy Gillespie, Telehealth Clinical Team Leader, Mersey Care NHS Foundation Trust.**

Live interactive demonstration of the telehealth system used to support over 1,000 patients each day from Liverpool living with a long-term condition. Experience first-hand how a patient inputs information about their condition, how the telehealth system is configured to prioritise patients for triage and how our nurses monitor those patients using the system.

**Who would benefit from attending this session?**

IT managers, commissioners and clinical colleagues.

[Enhance](#)

## 7 Govroam - providing secure wireless access for the Cheshire and Merseyside Health and Care Partnership

3 pm - 4 pm: Earl of Derby Boxes 3 & 4

**Presented by: Mark O’Leary, Head of Network Access, Jisc and Lawrence McBride, Head of Voice and Data Networks, NHS Informatics Merseyside.**

Cheshire and Merseyside Health and Care Partnership (HCP) are facilitating a HCP-wide Wireless SSID (govroam) that will allow staff from participating organisations to securely log on to wireless in any building advertising govroam and get access to the Internet as a destination or to connect via a VPN.

Health and social care staff will be able to access the same SSID (govroam) and receive the same connectivity no matter which building they are in to help agile work forces in all HCP organisations to connect when they need to.

Jisc, as the operating organisation of govroam and their Education equivalent eduroam, will describe how the authentication of staff will be handled by individual organisations and regional federation organisations of which there are four as follows:

- Cheshire
- NHS Informatics Merseyside
- St Helens and Knowsley HIS
- Wirral

### Who would benefit from attending this session?

Organisations with a mobile or agile workforce that use other organisations buildings or clinics to provide services. Organisations with HCP partners with regular interactions such as meetings, training sessions or other multi-organisation events.

**Empower Enhance Connect Innovate Secure**

## 8 CCC Personal Appraisal Development Review System (PADR) - The why, the how and the what next!

3 pm - 4 pm: Earl of Derby Boxes 5 & 6

**Presented by: Patricia Reilly, Digital Programme Manager, The Clatterbridge Cancer Centre NHS Foundation Trust.**

The Clatterbridge Cancer Centre (CCC) has worked collaboratively with NHS Informatics Merseyside to develop an online system accessible for all, that offers our workforce the ability to record their Personal Appraisal Development Review System (PADR), develop their own Personal Development Portfolio (PDP) and not only support the informatics professionals to achieve accreditation but also support the re-validation process for clinical members of our organisation.

We are really proud of the solution, it has been developed within the NHS Hybrid Office 365 solution, which in itself presented challenges, not least that Accenture are developing their skills and experience in administering this NHS wide software. However, once we managed to engage with the national team, we were able to learn together to work out how to provide the necessary infrastructure to allow us to develop what we wanted to develop.

Our PADR solution is:

- Online and accessible via NHS net email username and password from any Edge or Chrome browser.
- Intuitive and easy to use with online help and guidance on every page. It requires three stages to be completed and the PADR cannot progress until each stage is fully completed. The solution provides opportunity for the reviewee to:
  - Document their self-assessment of the previous year.
  - Score and comment on their progress against the previous year’s performance against objectives and comment their behaviour’s demonstrated against the Trust values.
  - Document their future career aspirations.

Once the reviewee has completed their preparation the reviewer can then:

- Review what the reviewee has documented.
- Score and comment on the reviewee’s performance against last year’s objectives, behaviours demonstrated against the Trust’s values and their future career aspirations.
- Record the criticality of the role and the person in the role.

Once the Reviewer has completed their preparation, the Joint Review can go ahead and includes:

- A joint review of the reviewee’s self-assessment questions.
- A joint review of the previous year’s scoring and comments for: performance against objectives, behaviours demonstrated against the Trust’s values and career aspirations.
- Recording and setting performance objectives for the coming year.
- Agreeing development objectives for the coming year.

In short we have developed a living personal development document not just an appraisal tool!

### Who would benefit from attending this session?

Anyone looking to develop solutions for appraisal systems and organisations needing a solution to enable staff to develop their own PDP.

**Empower Innovate**

## 9 Harnessing the potential of technology to improve services for staff and patients

3 pm - 4 pm: Lower Saddle Bar

**Presented by: Senior leaders and frontline teams from across the GDE Trusts incl. Alder Hey, Clatterbridge, Mersey Care, Royal Liverpool and Wirral.**

As a collective, the Trusts within the Global Digital Exemplar (GDE) Programme have deployed technology that has; helped save lives, reduced medication errors, enabled patients to access psychological therapies through their smartphones, given patients the ability to manage their appointments online, helped staff work remotely by giving them secure access to electronic patient records from anywhere – and that’s just the tip of the iceberg. Having now documented their experiences for other Trusts to follow, this interactive question and answer session gives delegates the opportunity to talk to and learn from the teams behind some of these projects. The panel will be made up of CIOs/ CCIOs and frontline staff from the GDE Trusts, who will offer a unique insight into the important components needed for sustainable digital transformation like organisational leadership, culture, clinical and staff engagement. This is a must attend session for delegates from NHS Trusts who are in the process of or planning on introducing digital technology.

**Who would benefit from attending this session?**

CIOs, CNIOs, CCIOs, IT managers and frontline staff from across the NHS.

**Empower Enhance Connect Innovate Secure**

## 10 Primary Care – A Digital First Practice

3 pm - 4 pm: Media Centre

**Presented by: Louise Taylor, Primary Care Business Change Manager; Paul Shillcock, Primary Care Informatics Manager, Helen Kershaw, Information Governance (IG) Lead, NHS Informatics Merseyside.**

In response to feedback from practice staff, we will be delivering a day of Primary Care focussed workshops and demonstrations, and would be delighted if you and your practice colleagues can attend. There will be two workshops during the day. This workshop will focus on two key current projects for practices: **eConsult** and the **NHS App**. This workshop will focus on practical hints and tips for implementing each, some mythbusting, as well as providing an opportunity for practices to network with each other around best practice and optimising use of these resources.

**Who would benefit from attending this session?**

Any practice staff would benefit from attending this session.

**Empower Enhance Connect Innovate Secure**

iLINKS Innovations is organised by NHS Informatics Merseyside

Register to attend at:  
**[www.ilinksmersey.nhs.uk](http://www.ilinksmersey.nhs.uk)**

**@iLINKSInnovator #iLINKSX**